LICOFARMA S.r.l.
Partita IVA e Codice Fiscale: 07321220720
Via Lecce, 90/92 - 73013 Galatina (LE)

QUALITY POLICY STATEMENT

The Management defines and implements the Quality Policy of LICOFARMA as part of the development strategy of the activities of **Design and Production of Cosmetic Products and Food Supplements**, in order to:

- fully meet customers' expectations through the activity of **Design and Production of Cosmetic Products and Food Supplements** in accordance with legal requirements;
- to continuously improve the quality standards offered.

Management aims to operate in full compliance with:

- applicable regulations (local, national and EU);
- customer needs, setting itself the following general objectives:

  design and production of cosmetic products and food supplements;

  prevention of non-conformities for activities provided by Licofarma;

  sanitization of environments and equipment essential for the production and packaging process;

  continuous awareness, training and updating of personnel at all levels;

  safeguarding the health and safety of personnel;

  continuous improvement.

Management, at least once a year, at the Quality System Review, specifies and quantifies the objectives it intends to achieve during the year, attributing specific objectives to the relevant levels of the organization. This attribution involves setting for each objective:

- the responsibilities and resources necessary to achieve it;
- the appropriate indicators in order to set the target value and to be able to measure its achievement when the deadlines for its attainment are reached.

At least once a year, during the quality system review, the achievement of short-term objectives is assessed and additional objectives are set in line with LICOFARMA's Quality Policy. Long-term objectives are reviewed and updated every three years, or whenever necessary.

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For the implementation of the Quality Policy The Management is engaged in the development and active maintenance of a Quality Management System, aimed at the optimization of business processes and prevention of possible deficiencies with regard to product design and production. The Quality System carried out in accordance with the requirements of the UNI EN ISO 9001 Ed. 2015 STANDARD, affects all activities related to both the management of the administrative process and the design and production process.

In order to ensure the implementation of the Quality Policy, the Management authorizes and delegates the Quality Manager to make the Quality Management System operational, coordinate its implementation and constantly adapt it to the company's needs and current regulations. As a result of this, he/she is delegated the authority and responsibility to carry out inspection actions, audits and reviews, in compliance with the contents of the Procedures and the Manual. The Quality Manager is authorized to suspend any activity that compromises the proper application of the Quality Management System and is responsible for reporting to Management on the progress of the System.

The Management requires all personnel to operate in accordance with the provisions of the Quality Policy, the Quality Manual (descriptive of the general lines of the System) and the Procedures. Only through everyone's involvement will effective management of the Quality Management System be possible, so implementation of the Quality Policy is required at all levels of the organization, specifically on the basis of the objectives assigned to each as a result of the Quality Management System review.

All personnel will be informed of the results achieved, and the effectiveness of the Quality Management System, at least once a year following the Quality Management System review. Any doubts should be resolved by contacting the Quality Manager.

Galatina, 10.01.2019

The Sole Administrator

C. RESCIO